

# BUSINESS AGREEMENT

SALES REFERENCE



**BUZZ TELECOM LTD.**  
40 Fitzwilliam Square, Dublin 2  
Lo-Call: 1890 99 88 77  
Email: info@buzztelecom.ie Web: www.buzztelecom.ie

## CLIENT DETAILS

Company Name\* \_\_\_\_\_  
Site Address\* \_\_\_\_\_  
E-mail for Billing\* \_\_\_\_\_  
Eircom Account Number\* \_\_\_\_\_  
or Existing Supplier Name & UAN No.\* \_\_\_\_\_

Contact Name\* \_\_\_\_\_  
Position \_\_\_\_\_  
E-mail \_\_\_\_\_  
Phone\* \_\_\_\_\_ Fax\* \_\_\_\_\_  
Mobile \_\_\_\_\_  
Buzz Voice Call Plan \_\_\_\_\_

## SERVICE REQUIRED (please tick)\*

Single Bill (Voice and Line Rental)       Voice Only       Paper Bill (charge applies)  
 NGN (1800, 1850, 1890)      NGN no. \_\_\_\_\_      NGN termination phone no. \_\_\_\_\_  
 Other Services \_\_\_\_\_

## BROADBAND SERVICE REQUIRED

Broadband Service Required: \_\_\_\_\_  
Current Number Broadband is on: \_\_\_\_\_

Wireless Modem: \_\_\_\_\_  
Connection Charge: \_\_\_\_\_

Cost

_____
_____

## AUTHORISED SIGNATORY

I authorise Eircom to activate the above choices on my behalf. I have read, understand and accept the terms and conditions as outlined on www.buzztelecom.ie. This order will override any previous call options on the service choices selected above. The period of this contract is 12 months.

Authorised Signatory\* \_\_\_\_\_ Name (in block letters)\* \_\_\_\_\_ Date \_\_\_\_\_  
Buzz Authorised Signatory \_\_\_\_\_ Name (in block letters) \_\_\_\_\_ Date \_\_\_\_\_



## DIRECT DEBIT MANDATE\*

Please complete the following section to instruct your bank to make payments from your account and return the completed form to: Buzz Telecom Ltd., 40 Fitzwilliam Square, Dublin 2.

Bank \_\_\_\_\_ Branch \_\_\_\_\_  
Account Holders Name \_\_\_\_\_  
Sort Code \_\_\_\_\_ Account Number \_\_\_\_\_

Please note that the Bank/Building Society may decline to accept instructions to charge direct debits on certain types of accounts

Instructions and Authorised Signature

- I instruct you to pay Direct Debits from my account at the request of Buzz Telecom Limited.
- I confirm that the amounts to be debited are variable and may be debited on various dates
- I shall duly notify the Bank in writing if I wish to cancel this instruction. I shall also so notify Buzz Telecom Ltd of such cancellation

Customer Authorised Signature(s) \_\_\_\_\_ Date \_\_\_\_\_  
Name (in block capitals) \_\_\_\_\_

### The Direct Debit Guarantee:

- This is a guarantee provided by your own Bank as a member of the Direct Debit Scheme, in which all Banks and Originators of Direct Debits participate
- If you authorise payment by Direct Debit, then:
  - Your Direct Debit Originator will notify you in advance of the amounts to be debited to your account
  - Your Bank will accept and pay such debits, provided that your account has sufficient available funds
- If it is established that an unauthorised Direct Debit was charged to your account, you are guaranteed an immediate refund by your Bank of the amount so charged where you notify your bank without undue delay on becoming aware of the unauthorised Direct Debit, and in any event no later than 13 months after the date of debiting of such Direct Debit to your account. You can cancel the Direct Debit in good time by writing to your Bank
- You are entitled to request a refund of any Variable Direct Debit the amount of which exceeded what you could have reasonably expected, subject to you so requesting your Bank within a period of 8 weeks from the date of debiting of such Direct Debit to your account.
- You can instruct your Bank to refuse a Direct Debit payment by writing in good time to your Bank.
- You can cancel the Direct Debit Instruction by writing in good time to your Bank.

ORIGINATORS NUMBER

306514

CUSTOMER REFERENCE

(OFFICE USE ONLY)

