

RESIDENTIAL AGREEMENT

SALES REFERENCE

**Buzz Telecom** 1890 930 552**BUZZ TELECOM LTD.**

17 Sandyford Office Park, Sandyford, Dublin 18

Tel: 01 293 3322 Fax: 01 293 3323

Email: info@buzztelecom.ie Web: www.buzztelecom.ie

* Mandatory Fields

CUSTOMER DETAILS

Name* _____

E-mail for Billing* _____

Address* _____

Buzz Residential Plan _____

Phone* _____ Mobile* _____

Eircom Account Number* _____

or Existing Supplier Name & UAN No.* _____

SERVICE REQUIRED (please tick)*

- Single bill (Voice and Line rental)
- Voice only
- Paper bill (charge applies)

BROADBAND REQUIREMENTS (please tick)

- Wired modem purchase
- Wireless modem purchase
- Existing Modem being used

BROADBAND SERVICE REQUIRED (please tick)* *subject to a €30 connection charge*

Download Speed	Upload	Contention	Select	Download Speed	Upload	Contention	Select
Up to 1 Mb	128k	48:1	<input type="checkbox"/>	Up to 12 Mb	1 Mb	12:1	<input type="checkbox"/>
Up to 3 Mb	384k	48:1	<input type="checkbox"/>	Up to 12 Mb	2 Mb	12:1	<input type="checkbox"/>
Up to 8 Mb	672k	12:1	<input type="checkbox"/>	Up to 24 Mb	1 Mb	12:1	<input type="checkbox"/>

I authorise Eircom to activate the above choices on my behalf. I have read, understand and accept the terms and conditions. This order will override any previous call options on the service choices selected above. The period of this contract is 12 months.

Authorised Signatory* _____ Name (in block letters)* _____ Date _____

Buzz Authorised Signatory _____ Name (in block letters) _____ Date _____

DIRECT DEBIT MANDATE*

Please complete the following section to instruct your bank to make payments from your account and return the completed form to: Buzz Telecom Ltd., 17 Sandyford Office Park, Sandyford, Dublin 18.

Bank _____

Branch _____

Account Holders Name _____

Sort Code Account Number

Please note that the Bank/Building Society may decline to accept instructions to charge direct debits on certain types of accounts

Instructions and Authorised Signature

- I instruct you to pay Direct Debits from my account at the request of Buzz Telecom Limited.
- I confirm that the amounts to be debited are variable and may be debited on various dates
- I shall duly notify the Bank in writing if I wish to cancel this instruction. I shall also so notify Buzz Telecom Ltd of such cancellation

ORIGINATORS NUMBER

306514

CUSTOMER REFERENCE

(Office use only)

Customer Authorised Signature(s) _____ Date _____

Name (in block capitals) _____

The Direct Debit Guarantee:

- This is a guarantee provided by your own Bank as a member of the Direct Debit Scheme, in which all Banks and Originators of Direct Debits participate
- If you authorise payment by Direct Debit, then;
 - Your Direct Debit Originator will notify you in advance of the amounts to be debited to your account
 - Your Bank will accept and pay such debits, provided that your account has sufficient available funds
- If it is established that an unauthorised Direct Debit was charged to your account, you are guaranteed a prompt refund by your Bank of the amount so charged
- You can cancel the Direct Debit in good time by writing to your Bank

